

Important Steps for Re-opening Your Building Water Supply During COVID-19



UNDERSTAND THE RISK

Understand what could happen to the water quality in your building after being left stagnant. The longer the building is unoccupied/low use, the higher the risk for water quality issues.



FLUSH

Flush high quality water through your building's pipes and fixtures as soon as possible using the zone method. Flush the cold water lines until the water runs cold first and then flush the hot water lines. You should continually follow this flushing routine.



KNOW YOUR OCCUPANCY

Before letting anyone occupy your building, ensure that the water is appropriate for use.



UNDERSTAND AND MAINTAIN YOUR WATER SYSTEM

Understand the plumbing and water system in your building and perform preventative maintenance to ensure all fixtures and equipment are working properly.



DISTRIBUTION WATER QUALITY

The water supply and distribution systems are monitored and tested as prescribed by the Safe Drinking Water Act to ensure water quality standards are met.



FLUSHING EFFECTIVENESS

If you have a strong reason to believe flushing has not restored your water quality, contact your local utility for more recommendations.

For more information, visit www.cambridge.ca/WaterQuality