



## **Frequently Asked Questions Re: City Construction Projects**

### **Why is the City proceeding with construction work at this time?**

We understand that some residents may have concerns with construction moving forward considering the outbreak of COVID-19. On March 23, the Province included construction activities on a list of essential services to maintain some level of economic activity in the Province. The City of Cambridge is being consistent with other local area municipalities and the Region of Waterloo in this decision; however we will continue to evaluate and re-assess the situation as required. Because these projects involve small crews working outdoors, this type of activity is considered to be lower risk for transmission by the Region of Waterloo Public Health and Emergency Services (confirm). The City will continue to be in discussions with the contractor to ensure protection of the health and safety of contractor staff and members of the public. The City is committed to following any new directives received from the Region of Waterloo.

### **Will anyone need access to my home?**

At this time, we do not anticipate that anyone will need to access your home. Should you receive a request from a contractor to access your home, please do not hesitate to contact the Project Manager noted on your letter.

### **Will my driveway access be maintained during the day?**

The road will be closed to all but local traffic as is normal during our construction projects. Access to private property will be maintained, but we ask that you travel with caution through the construction zone. There may be times during the work day that driveway access is limited due to work in the immediate vicinity. The contractor will ensure that all driveways are accessible at the end of the work day for local and emergency vehicles. However, there may be times when you do not have access to your driveway during the day, and as a result alternative parking arrangements should be made. If this is anticipated to occur, the City and its on-site representative will provide you advance notice and work with you to find a solution.

### **How are the contractors protecting workers and members of the public?**

We are working with contractors to ensure that there are measures in place to protect workers and members of the public. Construction management will be screening staff daily to ensure those that are showing symptoms or not feeling well are staying home and following current public health procedures. There will be sanitation measures in place and additional personal protective equipment (PPE) as required. Interactions with the public will not be required in order for the contractor to perform their construction activities.

With our community's children home from school during the day, we would like to remind parents that children must avoid playing around the work site. The contractors will be reminded of this and in the interest of everyone's safety please keep your children away from work areas.

### **Will there be noise?**

We understand that many people are currently home with their families and also may be working from home. Please anticipate some noise and vibrations due to construction activity. The contractor is permitted to work between 7 a.m. and 6 p.m. on weekdays.



## **How will my utilities be affected?**

As you are currently on well and septic services, there will be no impacts to your services. It is anticipated that other utilities, phone, hydro, cable, may be doing upgrades as part of the City's project, but any planned utility work will be completed by the specific utility and not the City. All utilities in Cambridge have essential staff available should any emergency situation or disruption arise.

## **What if a member of my household has any specific needs?**

If someone in your home has physical disabilities or special needs for accessing your property, please contact the project manager noted on your letter so that we can help ensure access is maintained where and when possible.

## **Services to Property Line**

All properties on Allendale Road, east of Intermarket Road, will be provided sanitary sewer and storm sewer services up to the property line at the City's cost, while some properties will receive water services as well. The cost of connecting from property line to the residence will be at the homeowner's expense, and connecting to the service connections is not mandatory at this time. The connection of water and sanitary service from property line to your home must be made together as the City will not permit connection of one without the other. Please refer to our prior letter, dated July 28, 2020, for further information.

## **Existing Landscaping and Entrance Features**

It has been noted that there are many custom posts and entrance features to properties located in the City's right-of-way (ROW). As part of the construction, the City will remove and salvage these items, however, it will be the responsibility of the homeowner to relocate and reinstall these items on private property. If you would prefer not to have the City's contractor remove these items, please do so prior to construction.

If you have a sprinkler system installed or any other shallow buried piping, conduits, discharge lines, etc within the ROW, please remove prior to construction as the contractor and city will not be responsible for damages.

It is also noted that there are many trees located within the City's ROW along the frontages of a number of property and some private trees may be encroaching into the ROW. Every effort has been made as part of the design process to avoid and leave them as is, however, during construction it is possible that some trees may need to be removed or trimmed.

## **Garbage / Blue Box/ Green Box Collection**

Blue box, green box and refuse collection will be maintained throughout the duration of construction. When access is restricted by construction operations, the construction crew will place the blue boxes, green boxes and refuse containers at a location accessible by the collection service on collection days. To minimize problems during construction, it would be appreciated if all refuse is bagged (i.e. Yard Waste in paper bags and Household Garbage in plastic bags). Please ensure that your address is clearly marked on your containers/blue/green boxes.