

What is the Status of the Accessibility Standards?

In 2005, the Province of Ontario passed a new law called the Accessibility for Ontarians with Disabilities Act (AODA). The AODA provides for the development and enforcement of accessibility standards.

To date, there have been five standards developed under the AODA: 1) customer service, 2) transportation, 3) information and communication, 4) employment, and 5) the built environment. There could be other standards developed under the AODA in the future.

The Accessibility Standards for Customer Service became law in 2008. The Information and Communication Standard, the Employment Standard and the Transportation Standard all became law in July 2011 under the Integrated Accessibility Regulation. The Built Environment Standard is under development.

The following table provides a status update on each standard. For more information, please visit the Ministry of Community and Social Services website at <http://www.mcscs.gov.on.ca/index.aspx>

Standard	Status
Customer Service	Regulation adopted as law (Ontario Regulation 429/07) Public sector organizations compliance deadline of January 1, 2010 Private sector organizations compliance deadline of January 1, 2012
Transportation	Regulation adopted as law under the Integrated Accessibility Standard (Ontario Regulation 191/11) Compliance deadlines phased in between 2011 and 2017
Information and Communication	Regulation adopted as law under the Integrated Accessibility Standard (Ontario Regulation 191/11) Compliance deadlines phased in between 2012 and 2021
Employment	Regulation adopted as law under the Integrated Accessibility Standard (Ontario Regulation 191/11) Compliance deadlines phased in between 2012 and 2017
Built Environment	This standard is under development