



**Cambridge Community Services Department**

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CORALHELP@cambridge.ca

**I forgot my Client ID and Account PIN. What should I do now?**

If your email is in our database, you can click on the "Request My Login Info" link under the "My Account" tab where you logged into the system. Only the Main Contact's "Client ID" and "Account PIN" will be emailed to you as this is all that is required to access your family account. You can then select any family member and register from the drop-down list under the "Shopping Cart" tab. If your email address is not recognized, you will receive a message that the address you entered cannot be found in our database. You should then contact any Cambridge Recreation Facility.

***Facility Contact Information:***

*See Facility List*