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For Immediate Release

E-Billing Services Begin in Cambridge Water Bills First Invoice to distribute Electronically

Cambridge, Ontario. February 6, 2012... The City of Cambridge is now offering citizens an option to receive their water bills by email. The new eBilling service allows customers to sign up for electronic delivery of their water/waste water bills and receive the information about four weeks prior to the due date of the account.

To sign up, citizen can visit the City of Cambridge website at www.cambridge.ca and navigate to the Water Services area within Finance. The direct link to the sign up form online is:
<https://online.cambridge.ca/waterservice/SignupEBilling.aspx>

This electronic distribution service is the first step in offering wider, more fulsome online services for citizens.

"The City's plan is to expand these online service options to give customers a choice to not only receive their water bills electronically, but also view information on their consumption history, and other account details conveniently online," says Jonathan Lautenbach, Director of Financial Services. He says the City is hoping to have these additional options onboard by the end of 2012.

The eBilling initiative continues to build on enhancements that have already been made this year to the water billing process. In January 2012, the City launched a new work order system that allows customers to request a final meter reading and sign up for a new water account online through the City's website. "We continue to look for ways to streamline the water billing process with the goal of making it more opportune for our customers," says Lautenbach.

Go online and register now for the eBilling service! In addition to reducing postage and printing costs, the reduction in paper helps the community continue to improve its impact on the environment.

For more information on the new eBilling option please email water@cambridge.ca or call a representative of the Tax and Water Division at (519) 740-4524.

City staff is now examining similar online options for tax bills.

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The City of Cambridge is one of the fastest growing areas in the country. It is strategically located astride highway 401 in southwestern Ontario, part of Canada's Technology Triangle. In 2010, the population reached over 130,000 people. With a multicultural mix and a strong foundation of support services, Cambridge has a diverse economic base with leading industries in advanced manufacturing, automotive, high technology, pharmaceutical, business and financial services and hospitality/retail. The Corporation of the City of Cambridge is an employer with a progressive work environment that offers the opportunity to provide service to the community through creativity and innovation, and with opportunities for career growth and advancement.

You meet the nicest people in Cambridge. It's a place that understands all about coming together. There is so much more to Cambridge than the beautiful lands created at the convergence of two rivers or its logistically perfect location in the heart of Ontario's economic corridor. Cambridge is the coming together of people from diverse, close-knit and proud communities. The people of Cambridge 'do the right thing' by respecting history, family values, a sound work ethic, the arts, environment and advancement. A young city, Cambridge is a master of balancing the excitement and promise of the new with the historical significance and stability of the old. A place where coming together is just the start. Uniting together is what sets Cambridge apart. Undiscovered-Cambridge families and entrepreneurs get more for less, and sacrifice nothing.

The Corporation of the City of Cambridge is an employer with a work environment that offers the opportunity to provide service to the community through creativity and innovation, and with potential for career growth and advancement. For more information on the area or the corporation visit www.cambridge.ca. The City of Cambridge press room is located at <http://www.cambridge.ca/pressroom>. To opt out of the news release distribution, please send an email to Linda Fegan feganl@cambridge.ca.